



**GUILD
OF CLEANERS
& LAUNDERERS**

For A Better
Qualification
Choose the Guild
of Cleaners and
Launderers

Guild of Cleaners and Launderers



June 2019 E - Bulletin

Guild AGM Wednesday
19th June 2019 to be held at
the IBIS Hotel, Piele Road,
Haydock, St Helens.
WA11 0GR
Commencing at 12 Noon



Calling all
cleaners—We are
planning a one
day training
courses in all
areas if we can
assemble 10
interested people
together and we can find
suitable premises to hold
them. These have been very
popular in the past. If you
are interested in attending
one on a Sunday please
register your interest as we
require 10 delegates to make
the training viable. Contact
enquiries@gcl.org.uk or

Guild Membership Renewal? Your
Membership Subscription for the year
2019/2020 is now very over due for
renewal. Remember that you can now
pay on line by visiting the Guild Web-
site at www.gcl.org.uk, or alterna-
tively, Telephone 01698 322669 .
Paying on time saves money and time
in having to check and chase late
payers. Contact enquiries@gcl.org.uk
Guild Web Site has been upgraded
visit <http://gcl.org.uk> to see what
changes we have made.

See this month a Technical Bulletin
dealing with the quality and
safety of tumble dried work and an
Amber Alert regarding garment
labelling.

Guild of Cleaners
and Launderers

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E-mail: enquiries@gcl.org.uk

Date For Your Diary— Wednesday 19th June, 2019, your Guild's Annual General meeting at the IBIS Hotel, Piele Road Haydock, WA 11 0GR. Commencing at 12 noon. Meet the Guild General Council members and ask them the questions that are important to you about the Guild's future and bring your ideas. All visitors will be welcomed

E-Learning Development This has caught the interest of some enquirers - Following the agreement with CINET to cooperate and offer in the UK a complete package of learning programmes to be made available via the Guild's web site, covering dry cleaning, wet cleaning, and industrial laundry, work has already commenced. Leon Wennekes, Secretary General of CINET and Ken Cupitt FGCL, Chairman of Council of the Guild have worked together on laying out a comprehensive programme list and agreed cost profiles. Work has commenced and we hope to keep you updated each month with progress.

Payment Sense - It is widely recognised that many business's are unaware of the rate and in some cases unseen charges being levied by their merchant card (chip & pin) machine provider. The card(s) statement arrives each month and subsequently paid without too much consideration. This isn't a criticism of the business, it is merely down to being too busy coupled with the complicated and confusing layout of some of the merchant statements. In addition to the charges for credit and debit card transactions there are other charges that appear on the statement that require an explanation. These are, Authority payment/fees. Compliance charges. Unsecured charges. Statement charges. Non-compliance fines. By reviewing the business owners latest merchant statement Phil Murdey from payment sense, is able to quickly establish the charges you are currently paying and how these may be reduced resulting in a lower monthly bill. If you are still under contract with your present provider he says that this is not an issue as you can still move your account without it costing you. If you are interested please feel free to contact him should you wish to discuss this further. **Phil Murdey, Payment Consultant Tel: 07305 194557 contact phil.murdey@paymentsense.com**

Advertising Your Business on the Guild's Website An advantage to your business and demonstrates to the general public your proficiency by belonging to the Guild. Check out the Guild's Web Site and if your business is not there, and importantly you have paid up your annual membership fees, please pass on your details to the secretariat. The general public can check out the Guild's website for a registered member in their area. We are promoting competent cleaners who are members and who keep abreast of developments by monthly bulletins and alerts as well as attending conferences.

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Amber Alert dedicated to garment labelling This month we are covering an area that troubles many cleaners because customers cannot believe that retailers and garment manufacturers can sometimes get it wrong and put an inappropriate care label on an item. See the detail of what is law and what is left to their own judgement.

Technical Bulletin Covering Tumble Drying After Washing

In this month's bulletin we cover this issue because it is a sad fact that our industry has so many fires, most of which could have been avoided by more attention from management, through training procedures, and better attention to housekeeping. Also covered is getting better quality from your tumble dryer and saving money from an operation that is more than likely the most expensive mechanical procedure we can have.

Coming Soon The Guild General Council are discussing updating and rewriting three Guild Educational Books, An Introduction to Laundry Chemistry, Stain Removal in Dry and Wet Cleaning, and Professional Wet Cleaning. The other important future addition for members is an opportunity to attend a "virtual meeting" online via the Guild's Web Site at a time to suit your convenience. More details later on in the year.

Guild Members are dedicated to the care of garments, care for the environment, and care with skill and knowledge to serve the customer to the best of their ability.