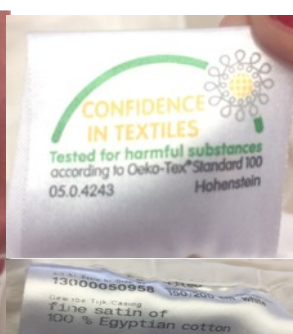


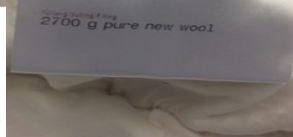
Amber Alert

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Exquisit Pure New Wool Filled Mattress Topper by Brinkhaus



The Wool Topper has a casing of fine Egyptian Cotton Satin and is held on the top of the mattress with strong wide band elastic corner straps.
Casing: Fine Medicot treated Egyptian Cotton Satin 218 thread count.
Filling: 100% Pure New Wool.
Stitching: Box stitching
Label says : Washable up to 40°C.



After washing as per label the cleaner found the topper to have become mis-shaped and shrunk.

The Exquisit Pure New Wool Filled Mattress Topper by Brinkhaus

This mattress topper from Brinkhaus, the Exquisit wool topper, is soft yet springy and offers warmth and extremely high moisture absorbency. Wool is the most hydrophilic of all natural fibres, and the topper can absorb up to 30% of its own weight of water before wetting - releasing it back into the environment slowly. It gives comfort, warmth and additional moisture protection to the mattress beneath. The Wool Topper has a casing of fine Egyptian Cotton Satin.

This mattress cover is made up of virgin wool filler and an Egyptian cotton cover, after washing in accordance with the care label it had shrunk.

The care label states; that it can be washed at 40 degrees on a delicate wash program, it can also be tumble dried and it may also be dry cleaned in Hydrocarbon.

The Problem: Virgin wool is very delicate and is prone to felting shrinkage; this is the result of the scales on the wool fibre locking irreversibly together by the effects of heat, mechanical action, alkali and moisture, all of which are present in the washing process.

In this case the care label instructions are incorrect, the maximum temperature of the delicate wash should be 30 degrees and the mattress cover should not be tumble dried as per the instructions on the care label.

Dry cleaning in Hydrocarbon will not be effective on this type of item as cleaning in this solvent will not remove the staining associated with bedding.

Delicate items such as this make a good case for dry cleaners to consider adding a Wet Cleaning system as an effective way of avoiding problems with delicate and sensitive items because the professional wet clean process uses less mechanical action.

"Obviously we cannot say that other items of the same type will have the same problem, or that a different method of cleaning may have had a more satisfactory result, because this was not tested, but we advise caution and that you carry out your own test if you are going to clean this type of garment."