

Amber Alert

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GUILD OF CLEANERS AND LAUNDERERS

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> > MBER ALERI

DNKY Woman's Puffer Coat

Wet Cleaned on hand wash programme with the attached results. Surface pigment almost completely broken down. It is suspected that this is a fake copy although we have no way of proving this.



Customer claims to have paid £400 in Hong Kong, although we have found similar ones cheaper on-line. There is no remedial action!



"Obviously we cannot say that other items of the same type will have the same problem, or that a different method of cleaning may have had a more satisfactory result, because this was not tested, but we advise caution and that you carry out your own test if you are going to clean this type of garment."

