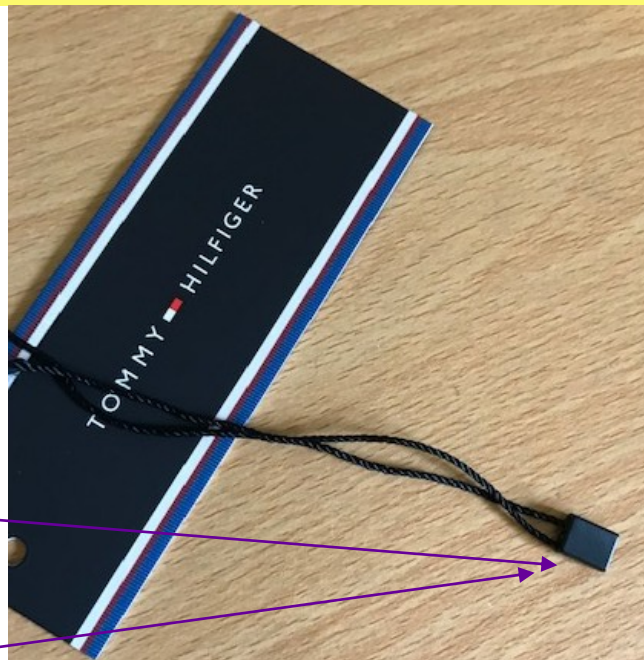


Amber Alert

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The importance of not checking items carefully at the counter can have expensive consequences.

This swing tag cost the cleaner in time and expense when it was missed on a counter inspection.



The black plastic tags that manufacturers use to secure cord tags and labels on new garments, which can often be left on garments by customers melt in per-chloroethylene solvent and then can also be very difficult to remove, sometimes impossible, depending on the fabrics involved.

In some severe situations this can then contaminate many garments, especially in a light load, when the tag becomes loose in the load being cleaned.

Obviously, they need to be removed at the counter but can be easily missed when checking items in a hurry, or at busy times.

Often is heard the comment "but we don't have the time to check carefully" but what is then true is when the damage occurs the cleaner then will find the time to try and correct the fault, or to deal with a disgruntled customer.

"Obviously we cannot say that other items of the same type will have the same problem, or that a different method of cleaning may have had a more satisfactory result, because this was not tested, but we advise caution and that you carry out your own test if you are going to clean this type of garment."